

**REPLY UNDER 37 CFR 1.116
EXPEDITED PROCEDURE
EXAMINING GROUP ART UNIT**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

)	
)	
)	Confirmation No.: 5669
Applicants: CASPI et al.)	
)	Group Art Unit: 2614
Application No.: 10/742,304)	
)	Examiner: Thjuan K. Addy
Filing Date: 12/18/2003)	
)	AMENDMENT and RESPONSE to
For: COMPUTER-BASED)	February 2, 2009 Final Office Action
TELEPHONE CALL)	
MANAGEMENT)	Docket No.: 2003P15311US
)	
)	
)	
)	

Mail Stop AF (via EFS)
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action mailed February 2, 2009, please amend the above-identified application as follows:

Amendments to the claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 6 of this paper.